

Handle Backorder Description

This workflow is a part of the "Order to Shipment" workflow. What you see in the "Handle Backorder" is the process flow on how various customer master data is changed in SAP and involved stakeholders.

The following Business Areas are involved in the "Handle Backorder" workflow:

- Supply Operations
- Quality

In the "Handle Backorder" workflow, there are the following Functional Groups:

- Supply Chain Operation
- Global Planning
- QCC

The "Handle Backorder" have the following Functions involved in their workflow:

- CSL EMA
- Supply Coordination
- SCO Bagsværd
- SCO Kalundborg
- Product Quality Management

If you have any questions, comments, changes or need to interact with the accountable of the "Handle Backorder", these are the responsible (Novozymes contact acronyms are applied):

- CBXJ
- CKEP
- AFC
- NILL

The Resources/Roles involved in the "Handle Backorder" workflow are:

- Deployer
- Supply Coordinator
- CSR
- BA Scheduler
- KA Tapper
- Quality Coordinator

The combined information of the "Handle Backorder" is the following:

Flow Task/Process	Business Area	Functional Group	Function	Responsible	Role
Handle Back Order	Supply Operations	Supply Chain Operation	CSL EMA	CBXJ	Deployer
Handle Back Order	Supply Operations	Global Planning	Supply Coordination	CKEP	Supply Coordinator
Handle Back Order	Supply Operations	Supply Chain Operation	CSL EMA	CBXJ	CSR
Handle Back Order	Supply Operations	Supply Chain Operation	SCO Bagsværd	AFC	BA Scheduler
Handle Back Order	Supply Operations	Supply Chain Operation	SCO Kalundborg	NILL	KA Tapper
Handle Back Order	Quality	QCC	Product Quality Management		Quality Coordinator

