

Petrophysics								
Pain Points	Type of Weakness Clusters			Driver: Cost, Performance, Value	BPM Possibility	Data, Information, Scorecards	Standardization, Measurements, Collaboration	Detailed Project Comments
	Business Flow Pain Points	Process Flow Pain Points	Information Flow Pain Points					
Disjointed of decision making information flow (where authoritative information is not being used by external department / division)	Information flow does not support the decision making flow	Ineffective decision making, integrity of the information	Information flow is not integrated	Performance and Value	Ineffective and inefficient	Information, Scorecard	Standardization, Measurements, Collaboration	Data governance, information architecture, technology architecture, collaboration engine, business process management, business intelligence
Up to date technical data/information (e.g. well completion, design, schematic)	Availability of up to date technical data hinders the up to date analysis	Process performance	Lagging of recent data	Performance and Value	Ineffective and inefficient	Data, Information	Standardization, Collaboration	Data governance, information architecture technology architecture, collaboration engine, enterprise search, electronic discovery, content management, business process management
Data Quality issue (due difference in the requirement of data acquisition, e.g. between exploration drilling and petrophysics requirement)	Acquired data is not meeting expectation of the petrophysics	Inaccurate interpretation of the data, resulting in long leadtime and Ineffective decision making	Information of data acquisition is not shared	Value	Ineffective and inefficient	Data, Information	Standardization	Data governance, information architecture, technology architecture, content management, business process management
Accessibility to data required by petrophysics	Data is not available in the timely manner	Longer waiting time to locate the data	Location of data is not make known to users	Performance	Ineffective and inefficient	Data	Collaboration	Data governance, information architecture, technology architecture, collaboration engine, enterprise search, electronic discovery, content management
No clear audit trail thus not sure of the version of the analysis (whether final or not)	Double work, Inaccurate interpretation, long leadtime as well as Ineffective decision making	Longer waiting time to locate the right version and thereby needed information	Governance of version is not there, making it impossible to track	Cost, Performance and Value	Ineffective and inefficient	Data, Information	Standardization	Data governance, information architecture, technology architecture, enterprise search, electronic discovery, content management
Enforcement of data owner, process owner not done or lack	Have to look for the right person	Decision making and lead time problems	Low coordination & collaboration	Cost, Performance and Value	Ineffective and inefficient	Data, Information	Standardization, Collaboration	Data governance, information architecture, technology architecture, enterprise search, electronic discovery, collaboration engine, data protection
Data required by petrophysicists but under custodianship of other department (ex-deviation data)	Long waiting time	Decision making and lead time problems	Information coordination problems	Cost, Performance and Value	Ineffective and inefficient	Data	Standardization, Collaboration	Data governance, information architecture, technology architecture, enterprise search, electronic discovery, collaboration engine
No centralised info centre for the department or Division (have to ask around)	Have to look for the right person	Decision making and lead time problems	Information coordination problems	Cost, Performance and Value	Ineffective and inefficient	Data, Information	Standardization, Collaboration	Data governance, information architecture, enterprise search, electronic discovery, collaboration engine
Time consuming	Delay in capturing the data	Decision making is delayed	Use spreadsheet to submit data	Performance	Ineffective	Data, Information, Scorecard	Standardization, Measurements, Collaboration	Data governance, information architecture, technology architecture, enterprise search, electronic discovery, collaboration engine, business intelligence
Double work	Resource is not optimized	Long waiting time to get the data	Not all countries have access SAP HR access	Performance	Ineffective	Data, Information	Standardization	Data governance, information architecture, technology architecture, enterprise search, electronic discovery, business process management
Mistake / accuracy of HR data	Inaccurate reporting	Time conduming to review the data	Information is not completed	Cost	Problem with decision making	Data, Information	Standardization	Data governance, information architecture, technology architecture, business intelligence
Compliance issues on reporting	Impact the accuracy of the decision	Data is not reliable	Integrity of the data	Value	Data is not reliable	Data, Scorecard	Standardization, Measurements	Data governance, information architecture, technology architecture, business intelligence, data protection