

Operating Model: Public Sector Template [Empty]

| | 1.0 | 2.0 | 3.0 | 4.0 | 5.0 | 6.0 | 7.0 | 8.0 |
|-------------|-------|-------|-------|-------|-------|-------|-------|-------|
| STRATEGIC | 1.1 | 2.1 | 3.1 | 4.1 | 5.1 | 6.1 | 7.1 | 8.1 |
| | 1.1.1 | 2.1.1 | 3.1.1 | 4.1.1 | 5.1.1 | 6.1.1 | 7.1.1 | 8.1.1 |
| | 1.1.2 | 2.1.2 | 3.1.2 | 4.1.2 | 5.1.2 | 6.1.2 | 7.1.2 | 8.1.2 |
| | 1.1.3 | 2.1.3 | 3.1.3 | 4.1.3 | 5.1.3 | 6.1.3 | 7.1.3 | 8.1.3 |
| | 1.1.4 | 2.1.4 | 3.1.4 | 4.1.4 | 5.1.4 | 6.1.4 | 7.1.4 | 8.1.4 |
| | 1.2 | 2.2 | 3.2 | 4.2 | 5.2 | 6.2 | 7.2 | 8.2 |
| | 1.2.1 | 2.2.1 | 3.2.1 | 4.2.1 | 5.2.1 | 6.2.1 | 7.2.1 | 8.2.1 |
| | 1.2.2 | 2.2.2 | 3.2.2 | 4.2.2 | 5.2.2 | 6.2.2 | 7.2.2 | 8.2.2 |
| TACTICAL | 1.3 | 2.3 | 3.3 | 4.3 | 5.3 | 6.3 | 7.3 | 8.3 |
| | 1.3.1 | 2.3.1 | 3.3.1 | 4.3.1 | 5.3.1 | 6.3.1 | 7.3.1 | 8.3.1 |
| | 1.3.2 | 2.3.2 | 3.3.2 | 4.3.2 | 5.3.2 | 6.3.2 | 7.3.2 | 8.3.2 |
| | 1.3.3 | 2.3.3 | 3.3.3 | 4.3.3 | 5.3.3 | 6.3.3 | 7.3.3 | 8.3.3 |
| | 1.3.4 | 2.3.4 | 3.3.4 | 4.3.4 | 5.3.4 | 6.3.4 | 7.3.4 | 8.3.4 |
| | 1.4 | 2.4 | 3.4 | 4.4 | 5.4 | 6.4 | 7.4 | 8.4 |
| | 1.4.1 | 2.4.1 | 3.4.1 | 4.4.1 | 5.4.1 | 6.4.1 | 7.4.1 | 8.4.1 |
| | 1.4.2 | 2.4.2 | 3.4.2 | 4.4.2 | 5.4.2 | 6.4.2 | 7.4.2 | 8.4.2 |
| OPERATIONAL | 1.5 | 2.5 | 3.5 | 4.5 | 5.5 | 6.5 | 7.5 | 8.5 |
| | 1.5.1 | 2.5.1 | 3.5.1 | 4.5.1 | 5.5.1 | 6.5.1 | 7.5.1 | 8.5.1 |
| | 1.5.2 | 2.5.2 | 3.5.2 | 4.5.2 | 5.5.2 | 6.5.2 | 7.5.2 | 8.5.2 |
| | 1.5.3 | 2.5.3 | 3.5.3 | 4.5.3 | 5.5.3 | 6.5.3 | 7.5.3 | 8.5.3 |
| | 1.5.4 | 2.5.4 | 3.5.4 | 4.5.4 | 5.5.4 | 6.5.4 | 7.5.4 | 8.5.4 |
| | 1.6 | 2.6 | 3.6 | 4.6 | 5.6 | 6.6 | 7.6 | 8.6 |
| | 1.6.1 | 2.6.1 | 3.6.1 | 4.6.1 | 5.6.1 | 6.6.1 | 7.6.1 | 8.6.1 |
| | 1.6.2 | 2.6.2 | 3.6.2 | 4.6.2 | 5.6.2 | 6.6.2 | 7.6.2 | 8.6.2 |
| 1.7 | 2.7 | 3.7 | 4.7 | 5.7 | 6.7 | 7.7 | 8.7 | |
| 1.7.1 | 2.7.1 | 3.7.1 | 4.7.1 | 5.7.1 | 6.7.1 | 7.7.1 | 8.7.1 | |
| 1.7.2 | 2.7.2 | 3.7.2 | 4.7.2 | 5.7.2 | 6.7.2 | 7.7.2 | 8.7.2 | |
| 1.7.3 | 2.7.3 | 3.7.3 | 4.7.3 | 5.7.3 | 6.7.3 | 7.7.3 | 8.7.3 | |
| 1.7.4 | 2.7.4 | 3.7.4 | 4.7.4 | 5.7.4 | 6.7.4 | 7.7.4 | 8.7.4 | |
| 1.8 | 2.8 | 3.8 | 4.8 | 5.8 | 6.8 | 7.8 | 8.8 | |
| 1.8.1 | 2.8.1 | 3.8.1 | 4.8.1 | 5.8.1 | 6.8.1 | 7.8.1 | 8.8.1 | |
| 1.8.2 | 2.8.2 | 3.8.2 | 4.8.2 | 5.8.2 | 6.8.2 | 7.8.2 | 8.8.2 | |
| 1.8.3 | 2.8.3 | 3.8.3 | 4.8.3 | 5.8.3 | 6.8.3 | 7.8.3 | 8.8.3 | |
| 1.8.4 | 2.8.4 | 3.8.4 | 4.8.4 | 5.8.4 | 6.8.4 | 7.8.4 | 8.8.4 | |

Heat Map: Rule Model

- = Acts & Regulation
- = Procedures
- = Policy
- = Guidelines

Heat Map: Service Model

- = Service Flow
- = Value Opportunity
- = Service Channel
- = Core Differentiating Competency
- = Core Competitive Competency

Heat Map: Investment Model

- = Investment Opportunity
- = Compare Opportunity
- = Alignment Opportunity
- = Collaborate & Partner
- = Joint Venture

Heat Map: Reporting Model

- = Reporting Flow
- = Measurements
- = Cockpits
- = Dashboards
- = Scorecards

Heat Map: Operating Model

- = Performance Opportunity
- = Standardization Opportunity
- = Integration Opportunity
- = Maturity Level
- = People Distribution

Heat Map: Control Model

- = Control Flow
- = Monitoring
- = Evaluation
- = Audit
- = Compliance