



Strategy linked to Value Expectations

Based on best practice Enterprise Modelling & Architecture principles

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Introduction

Strategy is a complex subject that interlinks with multiple components within the organization. In order to capture the value expectations related to strategy, the Strategy linked to Value Expectations is built as a matrix. The matrix is a representation that shows the relationship of captured information between specific decomposed and/or composed value expectation and strategy objects. The core idea of a Strategy linked to Value Expectations Matrix is that it typically consists of value expectation aspects in a list of columns, and another aspect is a set of performance columns (taken from the map), while the third and final aspect being the cross product between the rows and the columns.

This allows for the Strategy linked to Value Expectations Matrix to relate (un)familiar objects to familiar objects in the different layers of an enterprise (composition discipline), usually in the form of a diagram, a table or a chart (e.g. rows and columns), thereby outlining direct (and possibly indirect) connection points between different kinds of objects while showing a common pattern of the objects and the relationship between them.

Strategy linked to Value Expectations

The Strategy linked to Value Expectations Matrix provides you with a detailed overview of the cross relationships between value expectations and the strategies (each identified with a unique name and ID number) that has been identified through the Strategy Map, and then associated with the value indicators (CSFs), strategic business objectives (SBOs), objectives, organizational units, organizational areas and/or groups, service areas and/or groups as well as the process areas and/or groups.

How to use Strategy linked to Value Expectations

Identify, document and relate value expectations to the value indicators (CSFs), strategic business objectives (SBOs), objectives, organizational units, organizational areas and/or groups, service areas and/or groups as well as the process areas and/or groups.

For example:

1. A value expectation may have multiple yet specific associations with strategies, value indicators (CSFs), strategic business objectives (SBOs), objectives, organizational units, organizational areas and/or groups, service areas and/or groups as well as the process areas and/or groups.
2. Multiple value expectations may have associations with any single specific strategy, value indicator (CSF), strategic business objective (SBO), objective, organizational unit, organizational areas and/or group, service area and/or group as well as the process area and/or group.

What	Why				Where			
	Strategy#	Value Indicator	Strategic Business Objective	Objective (Reporting, forecast, budget, etc.)	Organizational Unit	Organizational Area/Group	Service Area/Group	Process Area/Group
Value Expectation 1	#							
Value Expectation 2	#							
Value Expectation N	#							

Table 1: Strategy linked to Value Expectations.

Please note that the objects we have listed here are the most typical components that are commonly used within a Strategy linked to Value Expectations Matrix, but there may be more (or fewer) relevant aspects that are used within your organization. If that is the case, feel free to either add new ones, or remove any objects that are not relevant, or are otherwise unimportant, for this particular matrix.

Also note that the objects might have a different name in your organization, so make sure to adapt the objects of this artefact so that it fits to the taxonomy of your organization.

The objects used with Strategy linked to Value Expectations is shown in table 2.








Objects used within Strategy linked to Value Expectations		
Notation	Name	Description
	Strategy (SBO)	The direction and ends to which the enterprise seeks as well as the means and methods by which the ends will be attained.
	Objective	The purpose or target of one's efforts or actions.
	Measure (Value Indicator/CSF)	Any type of measurement used to gauge some quantifiable component of an enterprise's performance.
	Organization (units, areas and/or groups)	An arrangement or formation of resources that has a set of collective goals.
	Business Service (service area and/or group)	The externally visible [logical] deed or effort performed to satisfy a need or to fulfill a demand that is meaningful to the [business] environment.
	Business Process (process area and/or group)	A set of structured activities or tasks with logical behaviour that produce a specific service or product.
	Expectations	The anticipated benefits that are of worth, importance, and significance to a specific stakeholder.

Table 2: Objects typically associated with Strategy linked to Value Expectations.

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