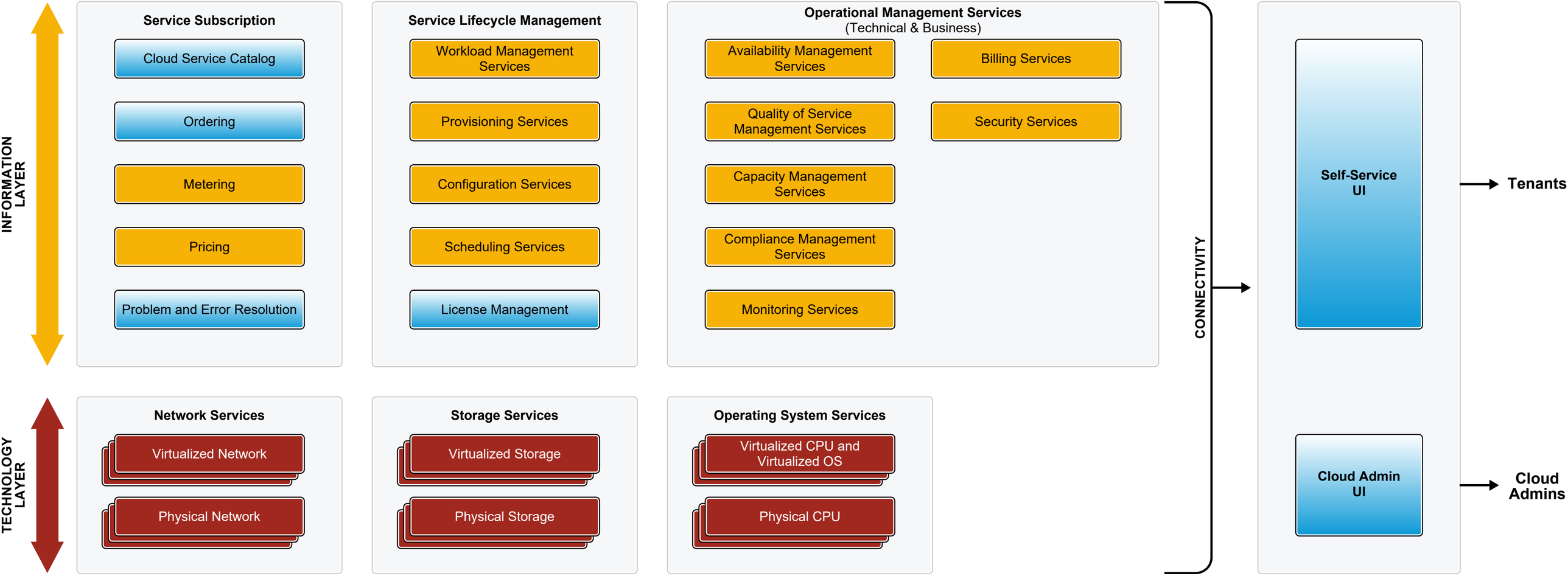
INFORMATION LAYER
Service Subscription
Cloud Service Catalog
Ordering
Metering
Pricing
Problem and Error Resolution
Service Lifecycle Management
Workload Management Services
Provisioning Services
Configuration Services
Scheduling Services
License Management
Operational Management Services
(Technical & Business)
Availability Management Services
Billing Services
Quality of Service Management Services
Security Services
Capacity Management Services
Compliance Management Services
Monitoring Services
CONNECTIVITY
Self-Service UI
Tenants
Cloud Admin UI
Cloud Admins
TECHNOLOGY LAYER
Network Services
Virtualized Network
Physical Network
Storage Services
Virtualized Storage
Physical Storage
Operating System Services
Virtualized CPU and Virtualized OS
Physical CPU