



Performance linked to Time

Based on best practice Enterprise Modelling & Architecture principles

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Introduction

Performance is a highly conceptual and complex subject that interlinks with multiple components within the organization. In order to capture time related to performance, the Performance linked to Time is built as a matrix. The matrix is a representation that shows the relationship of captured information between specific decomposed and/or composed time and performance objects. The core idea of a Performance linked to Time Matrix is that it typically consists of time aspects in a list of columns, and another aspect is a set of performance columns (taken from the map), while the third and final aspect being the cross product between the rows and the columns.

This allows for the Performance linked to Time Matrix to relate (un)familiar objects to familiar objects in the different layers of an enterprise (composition discipline), usually in the form of a diagram, a table or a chart (e.g. rows and columns), thereby outlining direct (and possibly indirect) connection points between different kinds of objects while showing a common pattern of the objects and the relationship between them.

Performance linked to Time

The Performance linked to Time Matrix provides you with a detailed overview of the cross relationships between time and the performances (each identified with a unique name and ID number) that has been identified through the Performance Map, and then associated with the performance indicators, monitors, controls, performance expectations, performance drivers, organizational measures, reporting, locations, service measurements, process measurements, system measurements as well as application/system reporting.

How to use Performance linked to Time

Identify, document and relate time to the performances (each identified with a unique name and ID number), performance indicators, monitors, controls, performance expectations, performance drivers, organizational measures, reporting, locations, service measurements, process measurements, system measurements as well as application/system reporting.

For example:

1. Time may specify the beginning, the end and the overall expected time consumption of performances, performance indicators, monitors, controls, performance expectations, performance drivers, organizational measures, reporting, locations, service measurements, process measurements, system measurements as well as application/system reporting.
2. Time may specify the beginning, the end and the overall expected time consumption for any single specific performance, performance indicator, monitor, control, performance expectation, performance driver, organizational measure, reporting,

location, service measurement, process measurement, system measurement as well as application/system reporting.

When	What	What		Why		Where	Who	Where				Who	
	Performance #	Performance Indicator	Monitor	Control	Performance Expectation	Performance Driver	Organizational Measure	Reporting	Location	Service Measurement	Process Measurement	System Measurement	Application/System Report
Time 1	#												
Time 2	#												
Time N	#												

Table 1: Performance linked to Time.

Please note that the objects we have listed here are the most typical components that are commonly used within a Performance linked to Time Matrix, but there may be more (or fewer) relevant aspects that are used within your organization. If that is the case, feel free to either add new ones, or remove any objects that are not relevant, or are otherwise unimportant, for this particular matrix.

Also note that the objects might have a different name in your organization, so make sure to adapt the objects of this artefact so that it fits to the taxonomy of your organization.

The objects involved with Performance linked to Time is shown in table 2.











Objects used within Performance linked to Time		
Notation	Name	Description
	Measure (performance indicators, organizational measures, service and process measurements)	An external or internal factor that drives, establishes motivation for or influences the direction of an enterprise.
	Monitor	To be aware of the state, through observation or measuring. To supervise and to continually check and critically observe. It means to determine the current status and to assess whether or not required or expected performance levels are actually being achieved.
	Control	The exercise of restraining or directing influence. It includes decision making aspects with accompanying decision logic necessary to ensure compliance.
	Expectation (performance expectations)	The anticipated benefits that are of worth, importance, and significance to a specific stakeholder.
	Driver (value and performance drivers)	An external or internal factor that drives, establishes motivation for or influences the direction of an enterprise.
	Report (reporting)	The exposure, description, and portrayal of information about the status, direction or execution of work within the functions, services, processes, and resources of the enterprise.
	Location	A point, facility, place or geographic position that may be referred to physically or logically.
	System Measurement	Measures that are defined and implementable within an application.
	Application/System Report	Reports that are defined and implementable or implemented within or by an application.
	Time	A plan, schedule, arrangement or measure for when something should initiate, take place, be completed or the amount of time consumed.

Table 2: Objects typically associated with Performance linked to Time.

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